

## Maintenance & After Sales Service

Many of the larger customers at APD Ltd have their own maintenance departments who look after the system following our final hand-over. However many businesses prefer to out-source the maintenance to others.

Either way we view each of our customers as a long-term business partner.

As such we strive to offer an after sales service that involves as much or as little support as the customer requires. This can include:

- Periodic site visits to check the system over
- Sensor and instrumentation calibration
- Planned and preventative maintenance
- Software updates
- PC and server checks
- 24/7 Call out
- Remote diagnostics via internet connection
- Use of data logging and downtime monitoring systems to predict failure

We will tailor the maintenance and after sales service to suit each customer.

**Source URL:** <https://www.apd-ltd.com/services/maintenance-after-sales-service>